



CUSTOMER FEEDBACK

(You may complete this form anonymously)



We would appreciate it if you could just take a couple of minutes to read and complete this form before you leave to help us identify any areas where we can improve.

Course you attended..... DGAS Date: 04/08/23

Your name (OPTIONAL): CARL

	POOR	ADEQUATE	GOOD	VERY GOOD	EXCELLENT
1 Standard of Customer Service (Registration, booking process, Pre- Course Information)	1	2	3	4	5
2 Quality of venue and facilities	1	2	3	4	5
3 Quality of your instructors /assessors (Professionalism, knowledge, attitude)	1	2	3	4	5
4 Appropriateness of training materials used	1	2	3	4	5

5 Was there anything we were particularly good at?

Danymours John is Awesome At teaching DG's
made it nearly fun to do LOL
Thanks John

6 Could we do anything better?

7 Where / how did you hear about us?

Previous training with us ☒

Sent by Employer ☐

Web search ☐

Personally recommended ☐

Publication ☐ (which one)

Social media ☐ (please give details)

Other ☐ (please give details)

8 Is there any other training we can help you with? (If so, remember to include your name).

Details contained on this form will be held by HOTA for the purposes of administration associated with this course and any future courses as indicated above. At all times use of data will be strictly in accordance with the principles laid down in the Data Protection Act 2018

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS FORM.

Office Use only

Course:		Wk No.	/
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